1 Name the devices **A**, **B**, **C** and **D** using words from the list.

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digital camera	number pad	remote	control	scanner	
speaker	touch pad	tracker	ball	web cam	
Α		В			
С		D			
					[4]

2 Ring two items which are output devices.

graphics tablet	keyboard	laser printer
motor	optical character reader	web cam

[2]

3 Tick **True** or **False** next to each of these statements.

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	True	False
Computer programs are examples of software.		
A web authoring package is an example of hardware.		
An icon is a component of a command line interface.		
A mobile phone (cell phone) uses flash memory.		

[4]

4	Complete the following	g sentences	using the mos	t appropriate	device from	this list
---	------------------------	-------------	---------------	---------------	-------------	-----------

4	Complete the following sente	ences using the most appropriate dev	ice from this list.
	A graph plotter	A dot matrix printer	A laser printer
	A buzzer	A multimedia projector	A trackerball
	(a)	is used to print on continuous mu	Itipart stationery.
	(b)	is used to output sound.	
	(c)	is used in CAD applications for ve	ery large printouts.
	(d)	is used to produce high quality ar	nd high volume printouts.
	(e)	is used to move a pointer on a scr	reen.
			[5]
5	Explain how a firewall could internet.	be used to secure the data in a cor	mputer connected to the
			[3]

/N/12 **[Turn over** Downloaded by Mr. Mukalele Rogers, rmukalele.hpage.com © UCLES 2012 0417/11/O/N/12

6	Ali wants to back up his data.						
	(a) Give two reasons why making backups is necessary.						
		1					
		2					
							[2]
	(b)		hat making backups will prevent his data what a virus is and explain why Ali is wron		y viruses.		
				•••••			[3]
7	Des	scribe three	differences between a blog and a wiki.				
	1		-				
							••••
	2			•••••			
	_						••••
	3			•••••			••••
	Ü						 [3]
				•••••			[O]
8	Tick	k whether th	ne following statements apply to online pr	ocessing or	r batch pro	cessing.	
				online	batch]	
			Paying for goods at an EFTPOS				
			Producing electricity bills				
			Booking a holiday				
			Producing payslips				

9 A floor turtle can use the following instructions:

INSTRUCTION	MEANING
FORWARD n	Move <i>n</i> forward
BACKWARD n	Move <i>n</i> backward
LEFT t	Turn left t degrees
RIGHT t	Turn right t degrees
PENUP	Lift the pen
PENDOWN	Lower the pen
REPEAT n	Repeat the following instructions <i>n</i> times
END REPEAT	Finish the REPEAT loop

70 70 40

70 90° 40

NOT TO SCALE

Complete the set of instructions to draw this shape by filling in the blank lines.

PENDOWN	
FORWARD 70	
RIGHT 90	

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[8]

	0		
0	Describe the benefits and drawbacks to companies of using video conferencing	g.	
			[5]
			[o]
11	There are many safety issues associated with the use of computers. Tick three methods which could be used to avoid these issues.		[o]
11		_	(v)
11			[6]
11	Tick three methods which could be used to avoid these issues.		[9]
11	Tick three methods which could be used to avoid these issues. Take regular breaks from working at the computer.		(9)
11	Tick three methods which could be used to avoid these issues. Take regular breaks from working at the computer. Do not overload electrical sockets.		(9)
11	Take regular breaks from working at the computer. Do not overload electrical sockets. Make sure all cabling is securely tied.		ເອງ
11	Take regular breaks from working at the computer. Do not overload electrical sockets. Make sure all cabling is securely tied. Sit with your back upright at all times.		[2]
11	Take regular breaks from working at the computer. Do not overload electrical sockets. Make sure all cabling is securely tied. Sit with your back upright at all times. Always have a CO ₂ fire extinguisher in the room.		[3]
11	Take regular breaks from working at the computer. Do not overload electrical sockets. Make sure all cabling is securely tied. Sit with your back upright at all times. Always have a CO ₂ fire extinguisher in the room.		

A greenhouse is controlled by a microprocessor.				
(a)	Other than a light sensor name two sensors used in the greenhouse.			
	1			
	2[2]			
(b)	Explain why computers are unable to read the data directly from these sensors and name the device which would enable them to do so.			
	[3]			
(c)	Describe how the microprocessor uses data from the light sensor.			
	[4]			

12

13	3 Computers are used in supermarkets at point of sales terminals. When paying for goods the customer inserts the bank card into the chip reader.					
	(a) Identify three items of data contained in the chip on a bank card.					
		[3]				
	(b) Describe three checks that would be carried out using information on the card be the bank is asked to authorise the transaction.					
		[3]				
	(c)	rescribe five steps which would be carried out by the computers at the supermarket and at the customer's bank to complete the transaction.				
		[5]				

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14	Mario has asked Louise, a systems analyst, to create a new database system for keeping records of books he sells in his bookshop.	For Examiner's Use
	(a) Louise will collect information about the existing system. Describe three methods she would use to do this.	
	1	
	2	
	৭	

After collecting information, Louise noticed that Mario sells both non-fiction and fiction books in hardback and paperback. She also discovered that no books cost more than \$20. She wrote down some of the questions that customers ask, such as:

Have you got any non-fiction books by Arthur C Clarke? Have you got the hardback version of 'Harry Potter and the Philosopher's Stone'? Have you got any books for less than \$10?

(b) Complete the design table below filling in the field names and most appropriate validation checks to create a database which would answer these questions.

Field name	Validation Check
	none
	none
Price	

[7]

[3]

	(c)	Identify three items of test data which could be used with the Price field giving reasons for your choice.
		Item 1
		Reason
		Item 2
		Reason
		Item 3
		Reason
		[6]
15	(a)	State what is meant by OMR and OCR.
		OMR
		OCR[2]
	(b)	Compare and contrast the use of OMR, OCR and a keyboard as methods of data entry.
		[6]

16 A company uses robots to manufacture cars.

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Examiner's
1100

(a) Tick four advantages to the company of using robots rather than humans to manufacture cars.

	✓
Robots are cheap to buy	
Running costs are lower as humans have to be paid wages	
Robots never need maintenance	
Humans cannot work continuously	
Robots can work in hazardous conditions	
There is lower productivity with robots	
Robots produce the same standard of finished product every time	
Humans have greater accuracy than robots	

[4]

(b)	Describe three tasks that humans will have to do when robots are used to manufacture cars.
	1

2

3

		J -			_		
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1	A C	Webcam Number pa	B nd D	Speaker Touchpad			[4]
2	gra	phics table	t keyboard		laser printer		[1]
	mo	tor	optical ch	naracter reade	r web cam		[1]

Syllabus

Paper

Mark Scheme

3

Page 2

	True	False	
Computer programs are examples of software	✓		[1]
A web authoring package is an example of hardware		✓	[1]
An icon is a component of a command line interface		✓	[1]
A mobile phone (cell phone) uses flash memory	✓		[1]

4

(a)	A dot matrix printer	is used to print on continuous multi-part stationery	[1]
(b)	A buzzer	is used to output sound	[1]
(c)	A graph plotter	is used in CAD applications for very large printouts.	[1]
(d)	A laser printer	is used to produce high quality and high volume printouts.	[1]
(e)	A tracker ball	is used to move a pointer on a screen.	[1]

5 Three from:

Monitors and controls incoming and outgoing data traffic
Helps to prevent malware getting into computer/from the internet
Prevents computer accessing undesirable/unauthorised sites
Prevents unauthorised computers using the internet accessing the computer
Keeps a list of undesirable sites/IP addresses
Keeps a list of acceptable sites/IP addresses
Warns you regarding threats/allows you to accept/reject downloaded programs

[3]

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6 (a) Two from:

Data could be corrupted on original medium

Data could be accidentally amended/overwritten on original medium

Data could be accidentally deleted from original medium

Data could be maliciously deleted from original medium

[2]

(b) Two from:

Virus is a piece of programming code Which replicates itself... Can fill up storage medium making it unusable Deletes data/change data Makes software/operating system unusable

[2 max]

If the original medium has a virus the backup will have it as well/backup will have no effect on the hard disc so it is still susceptible to viruses [1]

7 Three from:

Blog usually has a single author/ a Wiki usually has many authors

Blog is usually in reverse chronological structure/ a Wiki has a structure determined by content and users

Blog is usually personal/someone's opinion/ a Wiki is usually objective Can't edit a blog/ a Wiki can be edited/ Can only add comments to a blog

[3]

8

	Online	Batch	
Paying for goods at an EFTPOS	✓		[1]
Producing electricity bills		✓	[1]
Booking a holiday	✓		[1]
Producing payslips		✓	[1]

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9

PENDOWN FORWARD 70

FORWARD 70 REPEAT 4

RIGHT 90 FORWARD 40

PENUP RIGHT 90

FORWARD 70 END REPEAT

PENDOWN

1 mark for each statement correctly placed

Other less economical solutions can gain full marks

[8]

10 Five from:

Benefits:

Can call meeting at short notice

No need to pay travelling expenses

Can work from home

Employees will save time travelling

Do not have to pay hotel expenses

Do not have to pay for conference room facilities

Safer as participants do not have to travel

Don't have to transport/carry equipment/lots of documents/documents don't get lost in transit

Four max.

Drawbacks:

Takes time/costs money to learn new technology/to be trained

Difficult to have international meetings because of time differences

Initial cost of hardware (and software)

Equipment can break down/power cuts can stop conference

Poor strength of signal/time lag/lip sync can be a problem/ connection can be lost

Loss of personal/social contact

Legal documents cannot be signed

Four max. [5]

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11

Take regular breaks from working at the computer		
Do not overload electrical sockets	✓	-
Make sure all cabling is securely tied	✓	
Sit with your back upright at all times		
Always have a CO ₂ fire extinguisher in the room	✓	
Use a wrist rest when typing		

12 (a) Two from:

Temperature Humidity Moisture pH

[2]

(b) Sensor measures analogue Computer works in digital Analogue to digital converter

[1] [1] [1]

(c) Four from:

microprocessor compares light reading with preset value if lower than pre-set value microprocessor sends signal to switch on light bulb if higher than pre-set value microprocessor sends signal to switch off light bulb process is continuous/ monitoring of sensors is continuous

[4]

13 (a) Three from:

Card number PIN Expiry date Type of card/issuer

Security number

[3]

(b) Three from:

Card is valid/card number exists
Card is in date
PIN entered matches that on card
Checks if card is stolen

[3]

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(c) Five from:

Customer bank contacted

Bank looks up customer account number

Checks available balance

Checks daily (card) limit

If insufficient funds then transaction is rejected

If sufficient funds then transaction is authorised

Money deducted from customer account

Money credited to supermarket account

[5]

14 (a) Three from:

Examining documents of the current system
Distribute questionnaires to users of the current system
Interview users of the current system
Observing the current system/workers/users

[3]

(b)

Field name	Validation Check	
Book Title/Author	none	[1]
Author/ Book Title	none	[1]
Price	Range check	[1]
Fiction/Non-Fiction	Boolean	[1], [1]
Hardback/Paper back	Boolean	[1], [1]

(c) Any three matched pairs from

A value between 0 and 20

This is normal data and should be accepted by the system

0 or 20

This is extreme data and should be accepted by the system

Any number above 20 or text

This is abnormal data and should be rejected by the system

[6]

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15 (a) Optical Mark Recognition/Reader

Optical Character Recognition/Reader

[1] [1]

(b) Six from:

OCR and OMR are quicker methods of entering data compared to a keyboard

OMR has limited uses such as exam answers

OMR can be used in school registers

Optical Character Recognition is more prone to errors

OCR can be used by utility companies to read meters/to make entered text editable

Keyboard is used to input data manually/typing

Keyboard can be more accurate than OCR/less accurate than OMR

Keyboard and OCR can input text more easily than OMR

Pre printed stationery is required for OMR

Specialised equipment is required for OCR/OMR

[6]

16 (a)

Robots are cheap to buy	
Running costs are lower as humans have to be paid wages	✓
Robots never need maintenance	
Humans cannot work continuously	✓
Robots can work in hazardous conditions	✓
There is lower productivity with robots	
Robots produce the same standard of finished product every time	✓
Humans have greater accuracy than robots	

[4]

(b) Three from:

Programming robots
Changing robot arm tools/end effectors
Maintaining robots
Supervising operations
Quality control/inspecting finished cars

[3]

17 Three from:

installing malicious code on a PC or server user is redirected to bogus website user accesses websites which look authentic but belong to the fraudster/hacker are used to gain bank/personal details

[3]